



Stijn Van Hamme

° 7/12/1985

Schoolstraat 12, 3370 Boutersem

stijn@bluesideup.be - 0474/80.33.49

OBJECTIVE

The past 15 years I have worked in different roles in IT-related projects, both on the business side and in development teams, or somewhere in between. Preferably, I like to work in an Agile environment with the freedom to fulfill whatever role the team needs most at any given moment. At the root I consider myself a functional analyst, but have equally enjoyed working as business analyst, scrum master/project manager, process analyst, test analyst, ... or, more often than not, a combination of these.

EXPERIENCE

BUSINESS ANALYST (FREELANCE) | VAR (VLAAMSE AUDIOVISUELE REGIE) February '20 – Present

Var is the advertising sales house for VRT, offering advertising space and brand integrations on all touchpoints of StuBru, MNM, Radio 1, Radio 2, Klara, Eén, Canvas, VRT NU and Spotify through digital streams, podcasts, apps, websites, radio and tv.

- ➔ Replacement of the complete order management software suite (internal and external) using a combination of custom developed software and licensed software packages
 - Vision definition & vendor selection
 - Business & functional analysis in several domains (asset management, planning & booking, user & access management, invoicing, ...)
 - Coordination of UX Design
 - Definition of integrations between multiple new and existing systems using both REST APIs and Azure Service Bus
 - Functional testing, setup and coordination of user acceptance testing

ANALYST / PROJECT MANAGER / SCRUM MASTER | KUNSTMAAN May '17 – February '20

Kunstmaan is a marketing agency that strives to create the strongest possible brands for its clients, with a team of 80 experts in marketing strategy, communication, design and technology. Since 2018, Kunstmaan is part of Accenture Interactive.

- ➔ Development of customer portal for an external prevention service provider (June '17 – heden)
 - Scrum master / product owner proxy in the Kunstmaan development team
 - Setup of analysis methodology
 - Creation of functional and technical analysis in cooperation with client stakeholders, the UX team and development leads
 - Setup of the testing methodology
 - Coordination of the development process

Apart from my project, I was also responsible at Kunstmaan for setting up the general approach for functional analysis and testing, and collaborated on several pitches and proposals.

MANAGEMENT CONSULTANT | IDEAS AT WORK

August '11 – April '17

Ideas At Work is a consultancy firm with around 30 employees, that helps medium and large companies on a number of areas such as project-, process- organization- and change management, business and functional analysis, strategy and leadership. Over the 6 years I helped realise several projects:

→ Internal ERP implementation (AFAS) (juli '16 – December '16)

Internal project for the implementation of an ERP software package at Ideas At Work

- Projectmanagement
- Analysis business requirements
- Configuration of the tool & migration of existing data

→ Belfius Insurance (November '15 – June '16)

Sherpa program implementation of a new insurance policy management system

- Data analysis on legacy systems as preparation of both product rationalization and migration
- Analysis business requirements for the 'Fleet' product set
- Analysis requirements datamigration (ETL)

→ Telenet NV (January '13 – October '15)

Smartflow project: implementation of a workflow management tool for the E2E follow-up of the 'XXL' project (commonly known as 'De Grote Netwerf') (April '14 – October '15)

- Guiding the software package selection process
- Setup and management of the implementation process
- Functional analysis of user requirements
- Coordination of system- and acceptance testing
- Project manager ad interim on a few occasions

Improvement coordinator in the Business Management Office (januari '13 – maart '14):

- Creation, improvement and follow-up of reporting related to the reliability of the Telenet network, and identification of process improvement opportunities
- AS-IS/TO-BE analysis of several different processes of the Network Build department (ex. Fiberwave project for glass fiber installations, and Multi-DTV project for the switch of analogue to digital TV for business clients)

→ KBC Bank (November '11 – December '12)

Appian project: implementation of the Appient BPM Suite for the automation and tracking of processes of the KBC Direct department (handling of product requests via the KBC website)

- Requirements analysis based on process flows
- Configuration of the BPMS Suite
- Rollout to the KBC employees, documentation and training

IT CONSULTANT | LOGICA

September '09 – July '11

Logica (now CGI) is a provider of IT consultancy services such as development, testing, project management, ...

➔ BPost Bank(01/2010 – 07/2011)

Apollo project: integration of the Thaler NG software at BPost Bank

- Writing of functional documentation for the Thaler NG software
- Test analysis: writing of test scenarios for a number of domains, based on the functional specifications
- Testing team lead: coordination of a team during the execution of test scenarios, planning of resources, follow-up and reporting of test results
- SAP testing: supporting the SAP team on testing the financial reporting (IFRS)

EDUCATION

K.U.LEUVEN

2007 – 2009

Master in economic policy (cum laude)

Thesis: "Back tot he Glass-Steagall Act: is a renewed separation of commercial and investment banks desirable?"

K.H.LEUVEN

2004 – 2007

Professional bachelor in applied computer science– option software development

Internship: software development C# / ASP.Net at Dimano s.k., Bratislava, Slovakije

SINT JANS COLLEGE POPERINGE

1997 - 2003

Mathematics & sciences

SKILLS & CERTIFICATIES

Certified Scrum Master (Scrum Alliance, June '16)
Prince 2 Foundation Certified (APMG International, December '14)
Business Process Management & Improvement (incl. BPMN)
Requirements analysis, Use cases, UML
Basic Javascript, React, .Net, Java, SQL, PHP, HTML, CSS, ...
Jira/Confluence
Test automation (TestCafé / Selenium)
MS Office, SharePoint

LANGUAGES

Dutch: native language
English: excellent knowledge
French: good knowledge
German: basic knowledge

PERSONAL

Attaches great importance to open and clear communication
Strong analytical mindset, good problem solving skills
Sense of responsibility and leadership – natural servant leader
Flexible attitude

Private Pilot License PPL(A) SEP (BE.FCL 211466A)
Marathon 3:27:25

